

Villa Park Highlights



Villa Park Community Survey What's Important?

1. What do you feel are the five (5) most important issues(s) facing Villa Park?

2. Please rank the following issues in order of importance as issues facing Villa Park with the #1 being the most important.

- | | |
|--|---|
| <input type="checkbox"/> a. Planning/Control of potential growth & development | <input type="checkbox"/> b. Traffic control and congestion |
| <input type="checkbox"/> c. School safety | <input type="checkbox"/> d. Maintenance of trails & bikeways |
| <input type="checkbox"/> e. Maintenance of roads & infrastructure | <input type="checkbox"/> f. Development of medians & tree-lined streets |
| <input type="checkbox"/> g. Reduction of criminal activity | <input type="checkbox"/> h. Development of community events |
| <input type="checkbox"/> i. Cable television services | <input type="checkbox"/> j. Refuse services |
| <input type="checkbox"/> k. Public safety services | <input type="checkbox"/> l. Fire safety services |

3. Generally speaking, are you satisfied or dissatisfied with the job the City is doing to provide services to the community?

Yes No (circle one)

4. What are some of the things you really like about the City of Villa Park?

5. Of the following services, please indicate the importance of the service?

(Extremely Important, Very Important, Somewhat Important, Not Too Important - CIRCLE ONE)

- | | | | | |
|--|-----------|---------|---------|-----------|
| a. Support for Neighborhood Watch? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| b. Motorcycle Traffic Enforcement? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| c. Tree trimming & right-of-way maintenance? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| d. Zoning & code enforcement? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| e. Business license enforcement? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| f. Special event coordination? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| g. Maintaining local roads & infrastructure? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| h. Sewer infrastructure maintenance? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| i. Maintaining trails & bikeways? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| j. Satisfying needs for shopping? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| k. Controlling signage and banners? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| l. Televising Live City Council meetings? | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |
| m. Other? _____ | Exp. Imp. | V. Imp. | S. Imp. | N.T. Imp. |

Electronic Communications

1. Do you have access to the internet? Yes No
2. Where do you use email and the internet? (Circle all that apply.)
At work?
At Home?
At school?
At a library?
At a friend/relative's?
At an internet cafe?
3. Have you accessed the City's website? Yes No
4. Are you a member of the City's Electronic Network? Yes No
5. Do you have access to the City's Public Access Channel 3 on Cable? Yes No
6. Do you regularly view public access information on the channel? Yes No
7. If so, what hours do you watch the most?
6 a.m. to 10 a.m.
10 a.m. to 2 p.m.
2 p.m. to 6 p.m.
6 p.m. to 10 p.m.
10 p.m. to 6 a.m.
8. Please identify any programs you have watched on Channel 3.
- | | | |
|--------------------------|---------------------------|------------------------------------|
| _____ He Cooks/She Cooks | _____ Girl Talk | _____ John & Nicole Show |
| _____ Meet the Mayor | _____ Council Meetings | _____ Head to Toe Beauty Show |
| _____ Good 4 U | _____ Youth Sports (VPHS) | _____ OUSD Programming |
| _____ Bulletin Board | _____ Special Events | _____ Natural Therapies for Health |
9. How would you rate your overall satisfaction with public access programming?
- | | | | | | |
|-----------|------|------|------|-----------|------------|
| Excellent | Good | Fair | Poor | Very Poor | No Opinion |
|-----------|------|------|------|-----------|------------|
10. Are you interested in becoming more involved in public access programming? Yes No
11. Are you interested in classes on how to produce your own program? Yes No
12. What would you like to see added to the programming? _____

Demographics

1. Gender Male Female (Circle One)
2. Age <21 21 to 34 35 to 54 55 to 70 70+
3. Property/Respondent Information (voluntary)
- Name: _____
- Address: _____
- Telephone: _____
- E-Mail: _____
4. Would you like to join the City's Electronic Network? (requires E-Mail address) Yes No
5. How long have you lived in Villa Park?
- | | | | | |
|-----------|---------------|----------------|----------------|-----------|
| < 5 years | 5 to 10 years | 10 to 15 years | 15 to 25 years | 25+ years |
|-----------|---------------|----------------|----------------|-----------|

Involvement in Government

1. Have you interacted with the City during the last 12 months? Yes No (Circle One)

2. How would you rate that interaction? (Circle One)

Excellent Good Fair Poor Very Poor No Opinion

3. Which departments have you interacted with and how would you rate the interaction?

Public Safety Services - Orange County Sheriff's Department

Excellent Good Fair Poor Very Poor No Opinion

Public Safety Services - Orange County Fire Authority

Excellent Good Fair Poor Very Poor No Opinion

Animal Care Services - Orange County Animal Care Services

Excellent Good Fair Poor Very Poor No Opinion

Building Department - Building Inspector

Excellent Good Fair Poor Very Poor No Opinion

Engineering Department - City Engineer

Excellent Good Fair Poor Very Poor No Opinion

Planning Department - City Manager

Excellent Good Fair Poor Very Poor No Opinion

Public Works Department - Maintenance Staff

Excellent Good Fair Poor Very Poor No Opinion

City Clerk's Office - City Manager - Deputy City Clerk

Excellent Good Fair Poor Very Poor No Opinion

Finance Department - City Accountant

Excellent Good Fair Poor Very Poor No Opinion

City Manager's Office - City Manager

Excellent Good Fair Poor Very Poor No Opinion

4. How would you rate your overall experience with the City of Villa Park?

Excellent Good Fair Poor Very Poor No Opinion

5. Please answer agree, disagree, or no opinion to the following statements:

a. I enjoy living in Villa Park. Agree Disagree No Opinion

b. I believe Villa Park is attractive & well maintained. Agree Disagree No Opinion

c. Villa Park is safe & relatively crime free. Agree Disagree No Opinion

d. City services are provided economically & effectively. Agree Disagree No Opinion

e. City staff keeps residents informed about issues. Agree Disagree No Opinion

f. Policies & programs are taking the community in the right direction. Agree Disagree No Opinion

g. The City is spending the public's money wisely. Agree Disagree No Opinion

g. I would be willing to support an assessment of \$100 to \$150 per year to help pay for aging infrastructure (sewers, storm drains, etc.) Agree Disagree No Opinion



City of Villa Park

**17855 Santiago Boulevard
Villa Park, California 92861-4187**

Phone: (714) 998-1500
Facsimile: (714) 998-1508
E-Mail: grodericks@villapark.org

Final Thoughts

Thank you for completing the Villa Park Community Survey. The information gathered will be used to help the City Council establish goals and priorities for City services. If there are any final thoughts you would like to add or something you would like addressed that has not already been covered by the survey, please add it below:

TUNE IN

**VILLA PARK CABLE TV
CHANNEL 3**

- **1st Tuesday - 7:30 p.m.**
Meet the Mayor
- **2nd Tuesday - 7:30 p.m.**
Council Meeting Replay
- **3rd Tuesday - 7:30 p.m.**
Meet the Mayor
- **4th Tuesday - 7:30 p.m.**
Council Meeting LIVE
- **5th Tuesday - 7:30 p.m.**
Special Presentations

**VPCATV BOARD MEETS THE 2ND THURS
AT CITY HALL - 7:30 P.M.**

PLEASE RETURN THIS SURVEY TO CITY HALL

**VISIT US ON THE WEB AT
WWW.VILLAPARK.ORG**

Villa Park City Council

Patricia Bortle
Mayor

W. Bill MacAloney
Mayor Pro Tem

Bob Bell
Councilmember

Bob Fauteux
Councilmember

Rich Freschi
Councilmember

Villa Park Highlights is published by the City of Villa Park and is distributed as a public service to the homes and businesses of the City. The City of Villa Park welcomes your comments, suggestions and questions regarding this publication.

*City of Villa Park
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